

## Vendor Questions

1. What type of student connection do we currently have?  
Hampton University's residence halls are equipped with 2 drops wired with both 10 & 100 Meg connections.
2. Are students required to authenticate?  
All Hampton University students are required to authenticate to HUNet using AAA/CISCO ACS server with AD credentials. Vendors are encouraged to provide solutions that require a secured environment. This may or may not mean that students should authenticate. If you do not recommend this approach, you must discuss the security "risk"/exposure of your recommendation.
3. Do we have a detailed acceptable use of technology?  
Hampton University has an Appropriate Use of Technology policy, which can be accessed at:  
<http://www.hamptonu.edu:443/UniversityServices/cit/policies/use.htm>
4. Do we plan to have students authenticate on wireless infrastructure?  
See response to Question 2.
5. Do we plan to implement Voice Over IP and Video Over IP?  
Hampton University does not have any immediate plans for this application.
6. Can the existing bandwidth be used for the wireless network?  
Vendors can submit solutions that will use the current Hampton University wired infrastructure.
7. Is the power of Ethernet currently supported?  
Hampton University utilizes Cisco Power-Over-Ethernet switches in designated areas.
8. Should the site survey be incorporated in vendor response?  
The site survey should be incorporated into the vendor's response.
9. To whom should additional questions be addressed?  
Please submit all additional questions to [hucit@hamptonu.edu](mailto:hucit@hamptonu.edu)
10. Is outdoor area wireless expected by the same date?

Hampton University has determined that Green Spaces (which are considered outside areas) be completed in Grid 1. Review the related Objective on page 7 of the RFI.

11. In terms of supporting wireless, what role do we see our helpdesk playing?  
The Center for Information Technology Helpdesk provides the first level of support/troubleshooting.
12. How much staff supports our wired network?  
Hampton University has employed two certified Network Administrators, and five certified Personal Computing Technicians to support the entire campus.
13. What is the ISP on campus?  
Hampton University has an agreement with Network Virginia to provide Internet Services to our campus.
14. Can the list of attendees be shared with the group?  
The list of attendees is posted on the web at <http://www.hamptonu.edu/administration/purchasing/index.htm>
15. Will a drawing of the campus buildings be provided to vendors?  
The campus map is included in the RFI.
16. Will vendor selection be based on the RFI?  
Yes. The Assist Provost for Technology will make the determination after reviewing all vendor submissions of the RFI.
17. When do we anticipate making a selection?  
We anticipate making a selection by April 16, 2005.
18. Are there specific evaluation criteria for selection?  
We are in the process of developing a wireless matrix that will assist in determining criteria.
19. Have we discusses wireless implementation with other in-state universities?  
Yes. We have discussed wireless implementation with Virginia Tech, ODU, VCU, Radford and George Mason.
20. Do we have any intrusion detection?  
We have deployed the Cisco IDS Engine 4235 in the Residential Network (ResNet) for the student's environment, and this spring we will be installing two Cisco 6500 IDS blades for the Academic network.
21. What is our existing voice switch?

The current voice switch we have deployed at Hampton University is the AVAYA S8700 Communications Manager Release 11.

22. What made other institution's wireless infrastructure desirable to us?  
We found other institution's anytime, anywhere, using any device technology to access the internet as well as university applications desirable.
23. Do we have any ideas about using Voice Over IP as part of our wireless implementation?  
We have no specific ideas regarding Voice Over IP at this time.
24. Is there a minimum number of wall jacks?  
At this time we have two jacks per dorm room. The number of faculty/staff members per office space determines the number of jacks allocated.
25. Will we move to standardize technology, i.e. PC Tablets for students?  
No. Students are required to meet the minimum computer configurations established by the university.
26. Does Hampton University use single mode or multi mode?  
Hampton University's network infrastructure is comprised of both single mode and multimode fiber network cables.